

Access Management Portal

Notes

- + We encourage feedback and bug reporting- please email accessmgmtbeta@arm.com with any concerns or questions.

Contents

+ Introduction

- Overview
- Permissions
- Terms of Use

+ Login

- Portal Overview

+ Managing Users

- Finding & Managing Users
- Adding New Users

+ Managing Entitlements

- Finding Entitlements
- Adding User(s) to Entitlements
- Changing User Permissions on an Entitlement

+ Exporting to CSV

- How to Export Data to a CSV File

+ Support

- Opening a Support Case

Introduction

Overview

- + The Access Management Portal will allow you to manage your users and their download entitlements in a “self-serve” form factor.
- + The portal is hosted on Arm Developer here:
<https://developer.arm.com/access-management>
- + You MUST login using your Arm Account credentials to use the Access Management Portal.
- + When you add or remove users and their permissions, it will change their ability to locate and download product(s) in [Product Download Hub](#).

Permissions

- + You need to be assigned access manager permissions by Arm.
- + If you need to change any of the access manager(s) for your company, please contact your Account Team. *If you are unsure of who your Account Team are, then please [open a support case](#).*

Terms of Use

- **DO NOT** attempt to add any users to entitlements who are not part of your company.
- **DO NOT** attempt to add users to entitlements located in China, Hong Kong, or Macau.
- **DO NOT** attempt to add users to entitlements marked as Export Restricted.
- **DO NOT** attempt to circumvent US, UK and other applicable export control laws and regulations.
- When in doubt, before adding a user to entitlements, [open a support case](#).

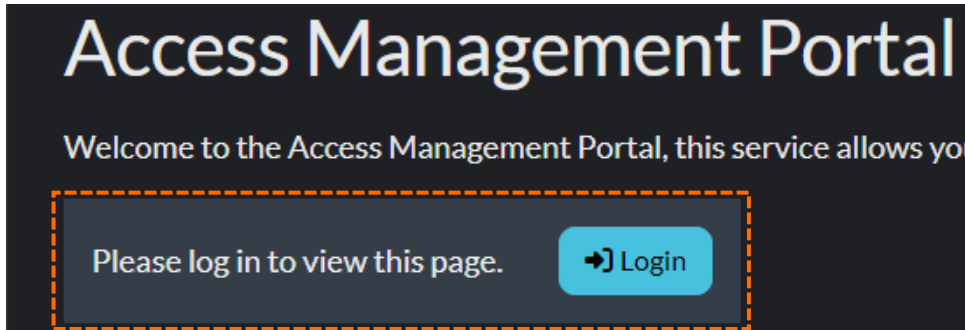
Failure to adhere to these Terms could lead to a revocation in access.

Login

arm

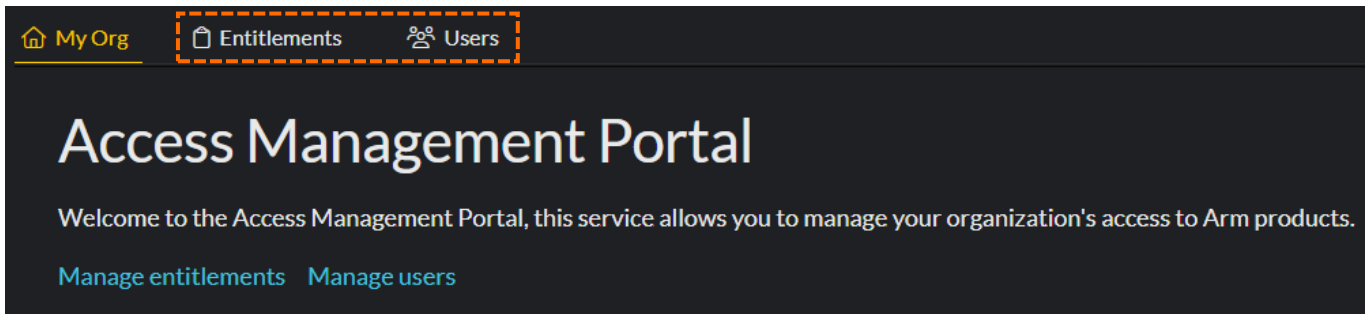
Logging In

- + To access the Access Management Portal, you must login using your Arm Account. Login to the Access Management Portal here: <https://developer.arm.com/access-management>



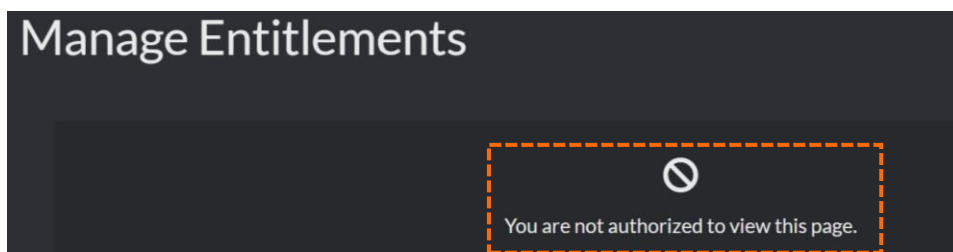
Entitlements and Users

- + Once logged in, your menu will populate with two new fields, "Entitlements" and "Users".



Insufficient Permissions

- + If you see the message pictured below, you do not have the required permissions. You must contact your Account Team or [Open a Support Case](#) to request the required permissions.



Managing Users

Managing & Searching for Users

- + A user must exist in the system before you can assign permissions.
- + Within the 'Users' section you can:
 - Create new users
 - Search for existing users and view their permissions
- + You can search and find existing users in your organization or create and add a new user.

The screenshot shows the 'Manage Users' page. At the top, there are tabs for 'My Org', 'Entitlements', and 'Users'. The 'Users' tab is active. Below the tabs, there's a search bar with the text 'Emad' and a magnifying glass icon. To the right of the search bar is a button labeled 'Export All to CSV' and a button labeled '+ New user'. Below the search bar, there's a section for 'Filter by role:' with three checkboxes: 'Entitlement Admin', 'User Admin', and 'Software License Manager'. Below the filters is a 'Clear search' button. The main part of the page is a table with columns: 'Name', 'Email', 'Role(s)', 'Status', and 'Actions'. There are two rows of data, both showing 'Emad Example' and 'test@hotmail.com'. The 'Status' column shows 'Active' for both. The 'Actions' column has a 'View' button for each row. At the bottom, there's a pagination bar showing 'Showing results 1 - 2 of 2' and a 'Page 1 - 1' indicator.

Annotations:

- Search by name or email address
- Click to create & add new user
- View a user's permissions

Viewing Permissions

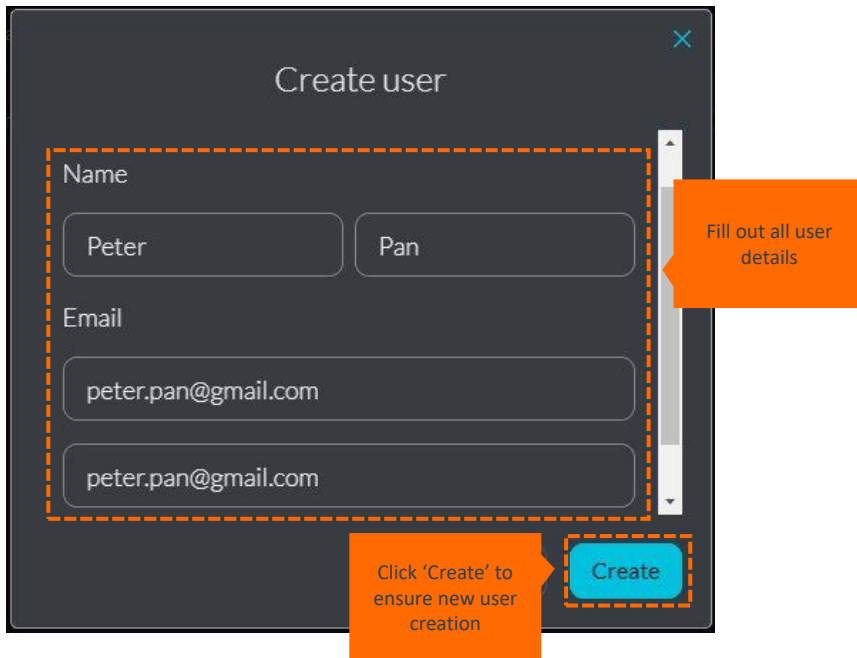
The screenshot shows the 'Manage User' page. At the top, there's a 'Back' button. Below it, the page is titled 'Manage User' and 'Selected User'. The 'Selected User' section shows a table with columns: 'Name', 'Email', and 'Status'. There is one row of data showing 'Emad Example', 'test@hotmail.com', and 'Active'. Below this, there's a section for 'User Entitlements'. It has a search bar and an 'Export All to CSV' button. Below the search bar is a table with columns: 'Product', 'Name', 'Valid to', 'Export Restricted', 'Sales Order', 'Contract', and 'Actions'. The table is empty, showing 'No results.' At the bottom, there's a pagination bar showing 'Showing results 1 - 1 of 1' and a 'Page 1 - 1' indicator.

Annotations:

- User you are viewing
- User you are viewing's active entitlement(s)

Create a New User

- + You can only create users to be apart of your company.
- + Users can only be added with your approved company email domain(s).
- + You must contact your Account Team or [Open a Support Case](#) if you need to change your domain list.



The 'Create user' form is shown with annotations. An orange box highlights the form fields with the text 'Fill out all user details'. Another orange box points to the 'Create' button with the text 'Click 'Create' to ensure new user creation'.

Create user

Name

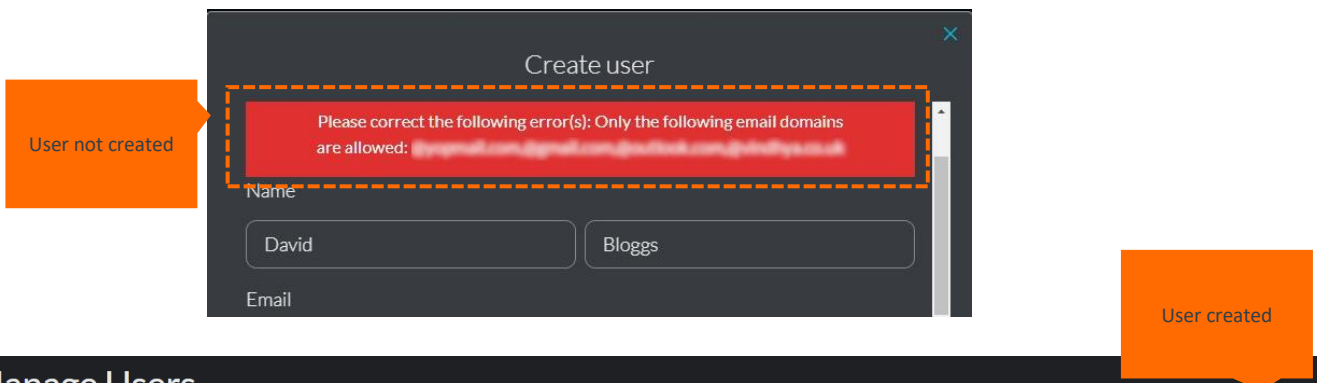
Peter Pan

Email

peter.pan@gmail.com

peter.pan@gmail.com

Create



The 'Create user' form is shown with an error message. An orange box points to the error message with the text 'User not created'. Another orange box points to the 'Create' button with the text 'User created'.

Create user

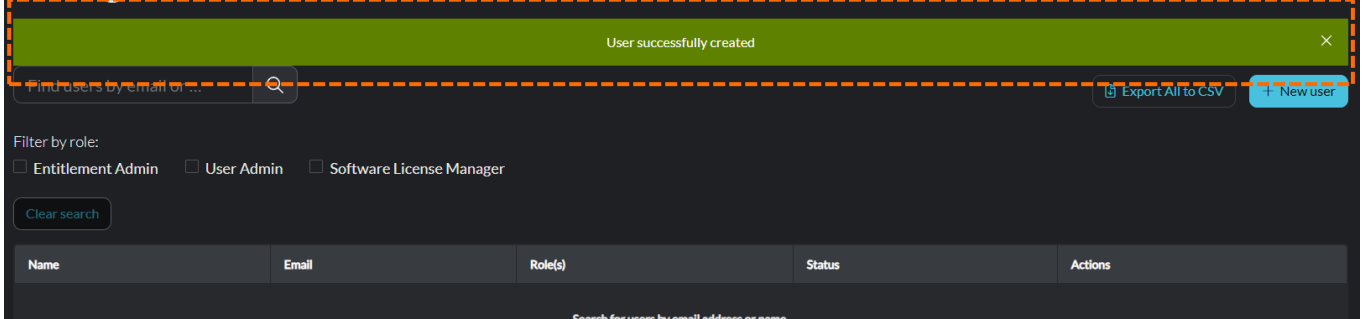
Please correct the following error(s): Only the following email domains are allowed: [domains]

Name

David Bloggs

Email

Manage Users



The 'Manage Users' interface is shown. A green banner at the top indicates 'User successfully created'. Below the banner is a search bar and a table of users.

Find users by email or ...

Export All to CSV

New user

Filter by role:

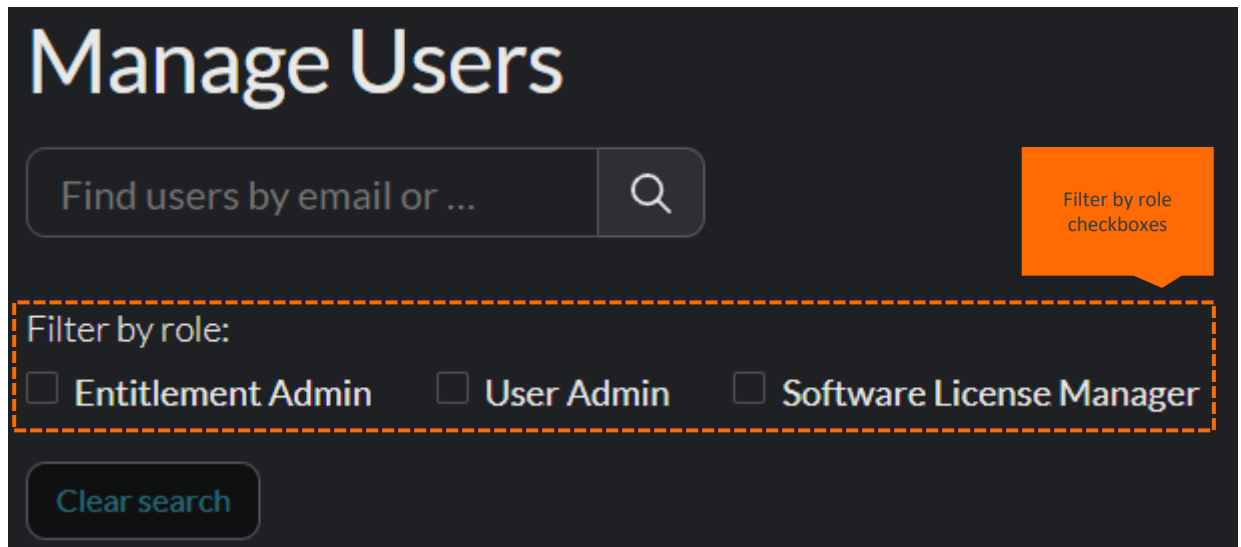
☐ Entitlement Admin ☐ User Admin ☐ Software License Manager

Clear search

Name	Email	Role(s)	Status	Actions
Search for users by email address or name.				

Filtering by Role

- + When searching for users, you can 'Filter by role' to help with refinement and efficiency.



Manage Users

Find users by email or ...

Filter by role:

☐ Entitlement Admin ☐ User Admin ☐ Software License Manager

[Clear search](#)

Filter by role checkboxes

Managing Entitlements

Managing Entitlements

- + Only “active” entitlements will be visible in the Access Management Portal.
- + Within the ‘Entitlements’ section you can:
 - Change a user’s permissions for Entitlements
 - Search Entitlements

Search by product code, name, sales order or contract id

Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
DSSAC	Arm Compiler for Embedded	4/29/2121	No	0000007006		View
DS500A	DS-5	4/29/2121	No	0000007101		View
DS500A	DS-5	4/29/2121	No	0000007448		View
DSSAC	Arm Compiler for Embedded	4/29/2121	No	0000007605		View
AT250	SC100	12/30/2027	No	0000007929		View

View permissions

Export Controlled products cannot be amended using Access Manager functionality, you must contact Arm to administer any changes to the access on these products

Viewing Entitlements

Product details

Product	Name	Valid to	Export Restricted	ECCN	Allowed Countries	Sales Order	Contract
DS5AC	Arm Compiler for Embedded						

Assigned Users

Email	Status	Rights	Actions
email@example2@hotmail.com	Inactive	<input type="checkbox"/> View <input type="checkbox"/> Download	View Activate
email@example2@gmail.com	Active	<input checked="" type="checkbox"/> View <input checked="" type="checkbox"/> Download	View Deactivate

Click “View” to see additional Entitlements for a user

“View” and “download” checkboxes

Assigning Entitlements

Click 'Assign' to grant selected Entitlements

My OrgEntitlementsUsers

Manage Entitlements

SearchExport All to CSV+ Assign

<input checked="" type="checkbox"/>	Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
<input checked="" type="checkbox"/>	DS5AC	Arm Compiler for Embedded	4/29/2121	No	0000007006		View
<input checked="" type="checkbox"/>	DS500	DS-5 ARM COMPILER 6	4/29/2121	No	0000007101		View
<input type="checkbox"/>	DS500	DS-5 ARM COMPILER 6	4/29/2121	No	0000007448		View
<input type="checkbox"/>	DS5AC	Arm Compiler for Embedded	4/29/2121	No	0000007605		View
<input checked="" type="checkbox"/>	AT250	AT-25 ARM COMPILER 6	12/30/2027	No	0000007929		View
<input type="checkbox"/>	DS5AC	Arm Compiler for Embedded	12/30/2121	No	0000007976		View
<input checked="" type="checkbox"/>	MP060	Cortex-A35	12/30/2024	No	0000008468		View
<input type="checkbox"/>	AT250	AT-25 ARM COMPILER 6	12/30/2024	No	0000009250		View

Step 1

Step 2

Assign user(s) to entitlements

Grant access to members of your organization to selected entitlements. A maximum of 10 users can be assigned per batch.

Search for Members

pdh

<input checked="" type="checkbox"/>	Name	Email	Status
<input checked="" type="checkbox"/>	pdh	pdh@pdh.com	Active
<input type="checkbox"/>	pdh	pdh@pdh.com	Active

Select/Deselect Members

Next

Step 3

Assign user(s) to entitlements

1 Users2 Review + Assign3 Progress

Review

Entitlements

Product	Name
DS5AC	DS-5 ARM COMPILER 6
DS500A	DS-5

Confirm selection(s)

PreviousAssign

Step 4

Assign user(s) to entitlements

1 Users2 Review + Assign3 Progress

Update in progress

We are processing your request.

Wait for progress bar to reach 100%

Done

Assign user(s) to entitlements

1 Users2 Review + Assign3 Progress

Update completed

✔

We've successfully processed your request.

Click 'Done' when complete

Done

Exporting to CSV

Exporting to CSV

✚ On both the ‘Entitlements’ and ‘Users’ tabs, you can export data to a CSV to help with permissions management and user logging.

My OrgEntitlementsUsers

Manage Entitlements

Search

Q

Export All to CSV

+ Assign

	Product	Name	Valid to	Export Restricted	Sales Order	Contract	Actions
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							
<input type="checkbox"/>							

Showing results 1 - 0

<

1

>

Page 1 - 1

My OrgEntitlementsUsers

Manage Users

Find users by email or ...

Q

Export All to CSV

+ New user

Filter by role:

☐ Entitlement Admin☐ User Admin☐ Software License Manager

Clear search

Name	Email	Role(s)	Status	Actions
Search for users by email address or name.				

Support

Support

- + Please send any feedback and bug reports related to the system's functionality to accessmgmtbeta@arm.com.
- + For any issues outside of the Access Manager Portal functionality, please continue to use the standard support routes for your company.
- + If you need to change any of the Access Managers for your company, please contact your Account Team. If you are unsure who is on your Account Team, then please [Open a Support Case](#).
- + Users can only be added with your approved company email domain(s). You must contact your Account Team or [Open a Support Case](#) if you need to change the list of approved domain names associated to your company.
- + Arm teams currently carry out additional diligence before granting Users access to **Export Controlled Entitlements**. Please [Open a Support Case](#) if you need to make amendments to the access to these products.